



## Employment Opportunity

3sHealth

OOS

***Applicants selected for interviews will be contacted***

### Continuous Improvement Specialist

<b>Posting #:</b>	<b>GO-00611923</b>
<b>Position #:</b>	156680
<b>Posted Date:</b>	November 17, 2020 17:00 CST
<b>Closing Date:</b>	December 01, 2020 23:59 CST
<b>Type:</b>	Temporary Full Time
<b>City/Town:</b>	Regina
<b>Facility:</b>	3sHealth
<b>Department:</b>	Continuous Improvement
<b>Geographic Location:</b>	Regina
<b>Expected Start Date:</b>	January 04, 2021
<b>Expected Up To Date:</b>	April 01, 2022
<b>FTE:</b>	1.0
<b>Shift Information:</b>	Days
<b>Hours of Work:</b>	37.50 hours per 1 week rotation
<b>Salary or Pay Band:</b>	Salary and benefits as per terms and conditions of employment
<b>Number of Positions:</b>	1

3sHealth delivers innovative change and provides province-wide shared services to support Saskatchewan's health system. Working together with our health system partners, we find innovative solutions to complex problems so that health care will be sustainable for future generations. We place patients and their families at the centre of all that we do, working with our partners to improve quality and ensure patient safety. 3sHealth provides payroll and scheduling, employee benefits, dictation and transcription, linen, provincial contracting, and transformational services to the Saskatchewan health system.

#### Job Summary:

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3sHealth is seeking a passionate and innovative continuous improvement specialist for a 15-month term to provide coaching and support for continuous improvement processes and focused leadership in the area of patient and family engagement. Reporting to the Director, Continuous Improvement, the specialist teaches and supports improvement methodologies across the organization as well as leads the recruitment and engagement of patient and family partners for 3sHealth services and projects.

#### Responsibilities include:

- Demonstrates growing competence in successful process improvements by using, modeling and coaching on the proper use of improvement methods in a range of settings.
- Provides training, coaching and operational support for patient engagement across 3sHealth service lines, working closely with leaders to identify patient engagement needs and to then recruit, orient, monitor and track patient participation across the organization.
- Maintains and improves operational standard work for all patient engagement processes in alignment with health system best practices.
- Provides operational and planning supports for the 3sHealth Patient Advisory Council and works closely with the Director and Council chairs to mature 3sHealth's Patient Family Centered Care program.
- Participates in the development and consistent use of standard improvement promotion tools and templates to ensure appropriate auditing, reporting, record keeping and workflow management related to 3sHealth's improvement work.
- Experience leading, coaching on and supporting continuous improvement initiatives is required. Must be willing to be certified through the Saskatchewan Health management system and maintain certification.
- Ability to work collaboratively with project and service leaders to identify opportunities and methodologies to effectively recruit and engage patient and family partners in improvement planning and initiative

#### Experience:

- Three to five years' demonstrated experience with complex data analysis and reporting
- Health care lean leadership experience, as well as experience working with patient advisors, is preferred
- Training in Public Participation methods (International Association of Public Participation) is an asset

#### Qualifications:

##### Required Qualifications

- Bachelor's Degree in Business Administration or a combination of post-secondary education and experience.
- Certification as a Lean Leader through the Saskatchewan Health Care Management system, or willingness to obtain certification, is required.

#### Additional Text:

**To be considered for this position, all applicants must submit a cover letter and resume.**

Prior to commencing employment with 3sHealth, the selected candidate will be required to complete a criminal record check.