



Mistake proofing

Teams reported on projects at a special event - congratulations on your great successes!



Eliminating defects for disability claimants

Alana Shearer-Kleefeld and Larisa Murray were Co-leads on a mistake proofing project that eliminated defects and reduced the time it takes for employers to submit applications for disability income. This team included lean leader certification candidates from the Ministry of Health and eHealth.

Kaizen events: 3sHealth KPO and Finance team



Event planning standards defined

Jennifer Becker, Jill Forrester and Larisa Murray reported on their work developing standard work for planning kaizen events.



3sHealth Finance team

Tim Frass reported on his team's work streamlining the year-end financial reporting process and reducing errors from 171 last year to nine this year.