

January 9, 2020

To: Benefit Administrators / Human Resource Personnel / Union Partners

From: Lorne Shiplack
Benefit Services Manager, Employee Benefits

Re: Great-West Life Rebranding to Canada Life
Employee Benefit Plans

On January 1, 2020 the Great-West Life Assurance Company along with the London Life Insurance Company and the Canada Life Assurance Company have amalgamated. They are now one company – **The Canada Life Assurance Company.**

As a result of the amalgamation, all existing websites, claim submission forms and plan booklets for your Group Life Insurance Plan, Core Dental Plan, Extended Health Care and Enhanced Dental Plans and Out-of-Scope Flexible Spending Plans will be updated with the Canada Life name and logo. No other changes are being made to your existing benefit plans. The re-branding will take place over the next few months.

Going forward new plan members will be issued pay-direct drug cards with the Canada Life name and logo. Current plan members will not be issued new cards as they can continue to use their existing pay-direct drug card with the Great-West Life name and logo.

For those of you that take advantage of using GroupNet for plan members, the website address along with your previous username and password to sign in will remain unchanged. You can continue to log in to submit electronic claims, check your remaining balances and more.

If you have questions regarding the rebranding of Great-West Life to Canada Life, please send an email to EBP@3sHealth.ca. You may also contact a 3sHealth Benefit Services Officer by telephone at 1-866-278- 2301.